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Schlage keyless entry battery change

5 Stars 50% 4 Stars 50% 3 Stars 0% 2 Stars 0% 1 Stars 0% The Schlage Z-Wave Deadbolt (BE369) requires three AA batteries and one 9V battery. To replace the batteries in a Schlage Z-Wave Deadbolt (BE369): Remove cover screws. Remove the upper left screw to release upper battery tray. Hold battery tray in place while loosening the screw. Upper battery tray will be released. Fully remove the tray and remove three old AA batteries. Remove 9V battery. Remove the 9V connector from the old 9V battery. Replace all batteries with new, high-quality batteries. Reverse steps to replace battery tray and cover. Be careful not to pinch wires when replacing the cover. Was this article helpful? 5 Stars 50% 4 Stars 50% 3 Stars 0% 2 Stars 0% 1 Stars 0% If your Schlage smart lock batteries are low, you want to replace them to ensure the lock continues to function correctly. However, the reverse could be the case sometimes—the lock stops working after replacing batteries. Sounds like you? Then you want to keep reading as this article will work you through how to fix the problem. Let's begin! Schlage Lock Not Working After Battery Change: How to Fix the Problem So if your Schlage keypad lock stops working after replacing the batteries, here's how to go about it: 1. Ensure You're Using the Right Batteries All Schlage electronic/smart locks are powered by alkaline batteries (non-rechargeable), and that's what Schlage recommends. While lithium or other types of rechargeable batteries may work, you may experience undesirable operation—just like what you are probably experiencing. So if you've replaced your Schlage lock batteries with lithium batteries and the like, you need to change them and get alkaline batteries to avoid unsatisfactory operation. Also, ensure you replace all batteries for the best performance. That is, do not mix old batteries with new ones, as that may cause your lock to stop working. And depending on your Schlage lock model, you want to ensure you're using the appropriate batteries. The table below shows the different Schlage electronic lock models and the type/number of batteries required. 2. Check that the Battery Connector is Intact Assuming you're certain that your Schlage lock has the right batteries but still not working, then you want to check if the battery connector is still intact. Sometimes, during battery change, the battery connector may be disconnected in error, and your lock won't work (electronically) without the battery connector properly connected. So check that the battery connector is intact. If not, get it connected and then try to operate your lock again—to see if it works. 3. Reset Factory Settings If steps 1 and 2 couldn't fix the problem, then try to factory reset the lock. Factory resetting will erase all settings, thus correcting any wrong electronic configuration in the lock. And this might get your lock up and running again—if you ticked the boxes in steps 1 and 2. So here's how to factory reset your Schlage lock. Step 1: Slide the battery cover up to remove it. Step 2: Remove the battery connector and then press and hold the Schlage Button on the keypad. Step 3: While still holding the Schlage Button, reconnect the battery connector. Now that's all about resetting your Schlage lock. The green check on the keypad and the Schlage button will flash three times each—indicating the process was successful. Note: All stored user codes and programming code will be erased after restoring factory settings. So you'll have to reprogram your lock using the default programming code and ensure you change the code for security reasons. See how to add user codes and change the preset programming code on a Schlage lock. Also, if you have previously enabled auto-lock, low battery notification alert, and the like, make sure to re-enable them as they'll all return to default settings after restoring factory settings. That said, if your lock doesn't work after all, then you may have to contact Schlage or get a locksmith to assist you further. Wrapping Up If your Schlage lock was working properly but eventually stopped after changing batteries, then it's safe to assume that the problem is connected to the battery replacement. Perhaps you got substandard or inappropriate batteries. So while you may be able to fix the problem with the above tips, ensure you get premium unused alkaline batteries. You may also want to confirm that the batteries are active before using them on your lock. Read Next: How Long Do Smart Lock Batteries Last? Can Schlage Encode Work Without Wi-Fi? Schlage Keypad Lock Blinks Green but Won't Unlock: How to Fix! Did your Schlage Keypad lock refuse to work after replacing the batteries? If so, keep reading, as I will explain why this might be happening and what you can do to resolve the issue. Let's get started! Incorrect battery installation, using the wrong batteries, or glitches in your lock could be the reason your Schlage Lock isn't working after replacing the batteries. With that in mind, here is how to go about this issue. How to Troubleshoot a Schlage Lock that Isn't Working After Battery Change? Here are some troubleshooting steps to try if your Schlage Lock won't work after replacing the batteries: 1. Check Whether the Batteries Are Wrongly Installed While this may rarely be the cause, you want to confirm that the batteries in your lock are installed correctly before trying other troubleshooting tips. Your lock won't work if the batteries are not correctly installed, so check and place the batteries in the right order. More so, ensure the battery connector is intact. You may have installed the batteries correctly, but the lock won't work if the battery connector is not connected. Check and put the battery connector in place. Also, check that you used the correct batteries. Most Schlage keypad locks use alkaline batteries—non-rechargeable. Lithium or rechargeable batteries are not recommended. See the next step if the problem persists. 2. Remove the Batteries if the battery type and installation checks out, and your lock is still not working, try this hack: Disconnect and remove the batteries from the lock. Press and release the outside Schlage button several times. Wait 30 to 60 seconds, then put the battery back on and connect the battery connector cable. Check to see if the problem is resolved. If not, continue to the next step. 3. Check the Battery Terminals Another troubleshooting step to try is to check whether the battery terminals in your lock are in shape. Dead batteries may leak acid and corrode the battery terminals, causing the lock to not work even after changing the old batteries. And this usually happens if the previous batteries had poor seals or died and remained in the lock for some time before being replaced. Check and clean any acid leakage/rust on the terminals to ensure the batteries touch the terminals properly. You can use vinegar or lemon juice to remove corrosion from the terminals. Simply dip a Q-Tip into vinegar or lemon and rub it on the battery terminal surface gently. 4. Attempt a Factory Reset If none of the above fixes work, the next step is to troubleshoot the lock for unseen glitches. And a quick way to go about this is to perform a factory reset on the lock. This will return the lock to its default factory settings, and it usually helps fix several issues. That said, here's how to reset a Schlage keypad lock: Remove the battery cover and disconnect the batteries. Press and release the Schlage button. Within 10 seconds, reconnect the batteries, press and hold the Schlage button until you see a green light and the lock beep once. Now your lock is reset, and this should solve the problem you're having with it. If the problem persists after the reset, contact Schlage Customer Support for help. Note: Schlage keypad locks have different methods of performing a factory reset. The above method mostly works for Schlage BE365, FE575, and FE595. If it doesn't work for you, refer to your user manual or see how to reset all Schlage smart locks here. More so, keep in mind that performing a factory reset on your lock will erase all custom programming. Ensure you have the default Programming Code handy, as you will need it to reprogram the lock. Related Questions Why is my Schlage lock not working? For the most part, your Schlage keypad lock may stop working if the batteries are low or completely drained. If your lock suddenly stops working, the first thing to do is replace the batteries and then try to operate it again. Also, check if the battery connector is disconnected and get it properly connected. How do you reset a Schlage lock after replacing the batteries? Here is how: Disconnect the batteries, then press and release the Schlage button. Next, replace the batteries and connector, then long-press the outside Schlage button until the LED indicator flashes green and the lock beeps once. Why is my Schlage Lock code not working? If any of your Schlage Lock codes aren't working, it could be because you're using the wrong code or a defect in your lock programming. To fix this, check if the code you're using is correct. If you've not changed the code before, check the front of your user manual or the back of the keypad assembly to find the default codes (Programming Code and User Codes). The codes are usually printed on a white label. Next, try using the default code to see if it works. If not, factory reset the lock and then use the default Programming Code to reprogram it. Schlage Turn Lock feature not working; what do I do? 'Turn Lock' feature (also known as Lock & Leave) may not work in your Schlage lock if it doesn't have the function. Note that not all Schlage Keypad Locks come with this feature. More so, 'Turn Lock' won't work on your lock if it is disabled or when there are glitches in your lock. That said, here is how to troubleshoot the Schlage Turn Lock not working' issue: Check that Your Lock has the Function: Check the user manual of your lock, or try googling the model to see if it has the Turn Lock feature. Popular Schlage locks with the Turn Lock feature are Schlage BE365 and Schlage Connect. Enable the Turn Lock Feature: The Schlage Turn Lock feature is usually enabled by default, but you can manually disable and enable it. If the feature isn't working, chances are it is not enabled yet. Perhaps you disabled it in error. Enable it, and then try locking your deadbolt again to see if it works as usual. Here's how to enable the Schlage Turn Lock feature: Enter your Programming Code and wait for the Schlage button LED indicator to illuminate orange three times, followed by three beeps. Press the Schlage button and then press key 7. If successful, the Schlage button will illuminate green and beep once. Next, try to lock your lock again from outside without entering a User Code. Did it work? Great! But if not, reset the door. Perhaps there are glitches in your lock obstructing the Turn Lock feature, so reset the lock to see if that helps. See how to do this above. Schlage lock not working in the cold; what do I do? This is a common problem with most Schlage keypad locks during winter. And fixing this issue, for the most part, requires you to remove the lock from the door, disassemble it and then reposition the plastic piece onto the spring. The video below presents a step-by-step guide on how to go about this. However, replacing the battery may sometimes fix the problem. Consider replacing the battery first to see if it works or not—before trying the troubleshooting tips in the video. Closing Thoughts As you can see, there may be several reasons your Schlage keypad lock isn't working, and you can solve the problem by trying the various trouble steps above. If your Schlage smart keypad lock refuses to work after trying one of the troubleshooting steps, continue to the next step to see if it fixes the issue. So that's it! Hope that this article was helpful and you could fix the problem with your Schlage keypad door lock. You may also like to see how to troubleshoot a Schlage lock that won't open and how to fix Schlage Encode Wi-Fi connectivity issues.

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